

Vetech View

January 2004

Volume 14, Issue 1

The Past, Present, Future

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The Past

2003 was a fantastic year for VETECH Software and our flagship “**Advantage**” product. We added many new users and all types of practices. Companion, mixed, equine, house call/ambulatory, specialty/surgical and emergency clinics all were added to our user list last year. Thank you to all new users for your confidence in our company and products. Thank you also to all of our long time users (some over twenty years now!) for your continued support.

We delivered two major upgrades to Advantage during 2003 bringing lots of new features to the product. Here are just a few of the highlights:

- New client phone number checking to avoid duplicate entries
- Split Billing feature for equine clients
- Created over ten new reports, and made additions to over twenty other reports
- Client referral report, deleted client report, expired inventory report, client stats report, new graphs, etc
- New mailing labels function introduced to make target market mailing simple and fast
- New user defined lists for inventory units, patient genders
- New user query function to get client YTD purchase history
- New stable tab for equine practices
- New Appointment blocking feature
- New reminders by E-mail feature
- New package cost and auto item cost calculation for inventory
- Changes to handling multiple tax rates for international users
- Medical Records – major enhancements including ability to draw on images, new surgery tab, larger notes areas, exam report card report, and cosmetic improvements
- Weight history tracking and option to prompt for weight when you start a new invoice

The Present

We are currently packaging up a significant upgrade that will be sent on CD to all users on software maintenance this month. Here are some of the highlights to look forward to.

- More control over password prompting for invoices and payments
- New “Virtual” circle sheet function for fast invoicing on a touch screen or tablet computer
- Larger fonts for notes that print on the bottom of invoices
- Ability to set a default provider for all invoices or per client
- New Quickblock feature for appointment scheduler

Thought for the day: Everyone is someone else's weirdo.

Inside:

- 2003 Highlights
- Trade Shows
- Humor



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- Reminder report or cards per service
- New Rabies tag report, new unused client number report
- Many other new reports and graphs
- Automatic backup prompting
- Several changes to Statement of Account

VETECH Software will be displaying at both the North American Veterinary Conference in Orlando this month and the Western States Veterinary Conference in Las Vegas in February. Please stop by our booth and say hello. Remember however that a busy trade show is not the place for user training and technical support.

The Future

We have recently started the upgrade process to a new database platform for Advantage. We are standardizing on Microsoft's SQL database platform for future Advantage versions. This is a very fast and stable database platform. The SQL database will increase the speed of running reports on Advantage, and also add even more stability and security to the product.

This new database will allow Advantage to implement multi-location clinics that share a single database of clients, patients across a high speed Internet connection. This is a market we have specialized in with previous versions of Advantage.

The SQL database has 2 end user options. A no charge database license for smaller clinics (less than 10 workstations) is called MSDE "Microsoft Database Engine." This is what most of our currently users will be upgraded to. For our larger network installations, the full SQL server product is recommended. This product requires a dedicated computer server and a database license.

We hope to have our first Advantage version with the new database out during the first quarter of 2004.

Finally, we want to thank all users who actively communicate with us to request changes and new features to the software. We also actively maintain a user wish/request list that is frequently prioritized, and as you can see from the software updates, implemented. All updates to Advantage are driven by user requests. Last year alone, we implemented over 500 user requests for software changes. Please keep them coming and we will keep delivering the best software in the industry. Best wishes for a prosperous 2004.

Subject: Amzanig huh?

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Amzanig huh?

Trade Shows

Please visit us at the upcoming trade shows!

North American Veterinary Conference - Orlando FL - January 18-21, 2004

Western Veterinary Conference - Las Vegas, NV - February 16-19, 2004